

# **Everest Group: Maximising The Impact Of Workplace Transformations:**

# **A Value-Centric Perspective**

Digital workplaces have evolved significantly, with further changes anticipated as we progress toward a value-driven digital workplace transformation.

Moreover, in today's fast-paced business landscape, organizations are redefining success by emphasizing purpose, people, and innovation as the primary drivers of their growth and sustainability.

The whitepaper, 'Unleashing the Potential of Workplace Transformations – A Value-Centric Approach to Success,' authored by Everest Group and supported by Zones, explores these workplace transformation developments and more.

Value-centric workplace transformation is built upon five core pillars:



Pillars	Relevance
Value centricity	<b>57% of businesses</b> prioritize cloud transformation for performance and ROI.
Complying with regulations and policies	<b>80% of tech, airline, travel, transport, and BFSI enterprises</b> integrate sustainability into digital strategies due to regulatory scrutiny and employee awareness.
Employee belongingness	<b>41% of enterprises</b> focus on enhancing Employee Experience (EX) for workplace transformation, especially post-pandemic, with increased demand for flexibility.
Enabling new business models	<b>Global M&amp;A value rose in 2022</b> , with the Asia Pacific region seeing a significant increase. M&As can lead to platform and workflow challenges.
Adapting to industry	55% of businesses attribute enterprise transformation to

shifting consumer preferences, emphasizing personalization and instant gratification in the employee journey.

Source: Everest Group

Below, we discuss the operating model's components and how it can be improved.

The Workplace Transformation Operating Model comprises several components, each vital for achieving a successful transformation:



## Technology

Modernize for seamless hybrid work.

## **Service Delivery**

Proactively create value and ensure quality.



### Governance

Establish inclusive governance for vision and value.

Source: Everest Group

### To know more, download the whitepaper

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